**Pre Congress Workshop on Communication Skills**

**Programme 10th February 2020**

**Registration**: 8.30 am – 9.00 am

**Welcome and Introduction** 9.00 to 9 15 am **Dr Veerasiri Punchihewa**

**What is the Cambridge Calgary method of Clinical communication**- 9 15 to 9.35 am **Prof Rasanayake Mudiyanse**

**Scoring a communication event** 9.35 to 945 am **Mr Ajantha Jayatunga**

**Clinical Scenario 1** 9.45 am till 1030 am **Video Clip I & II**

**followed by interactive session I In groups**

**Coffee break** 1030 am till 1050 am

**Breaking Bad News –**10.50 am - 11.15 am **Video Clip III**

**followed by discussion to be lead by Dr Sita Nanyakkara**

**Clinical Scenario II – Breaking bad news** 11.30 am – 12.15 pm

**Interactive session II in groups**

**Lunch Break** 12.15 – 1.00pm

**What is Body Language and assertiveness Dr Rasieka Jayatunga** 1.00pm till 1.15pm

**Dealing with Difficult Personalities and difficult Situations** 1.15 – 2.30pm

**Video Clip V & VI followed by discussion to be lead by Dr Sati Ariyanayagam Video Clip IV**

**Clinical scenario III . Managing Difficult Situations**

**Group interaction** 2.30 – 3.15pm

**Legal implications, Confidentiality, Duty of Candour**

**Dr Padmalal De Silva**  3.15 – 3.30 pm

**Scientific Presentations Prof Suranjith Seneviratne** 3.30 till 4.00 pm

**Other communication scenarios, Emails, Social media, Letters to GPs**

**Investigative Requests, Ward Handover events and Ward rounds**

**Dr Veerasiri Punchihewa** 4.00– 4.30pm

4.30pm **Final Remarks, Closure, Feed back** Dr Veerasiri Punchihewa

**Tea/ Coffee. Biscuits**